

DeRisk IT Inc. Provides Testing Team for a Stock Administration and Financial Accounting Company

Background

Our client was a Stock Administration and Financial Accounting Company that provides support to the HR, finance, IT and management teams. They offered solutions and resources designed to ensure companies get the very most from their stock-based compensation services.

Challenge

The client needed help determining if their approach to testing was effective. The Quality Assurance (QA) process was to test defect fixes as they came about. QA resources that were assigned to specific projects would write test cases for a fix, run an automated regression suite overnight, and then run a comparison report to verify the fix was successful.

Solution

DeRisk IT provided a team of testers to go in with an “eyes wide open” approach to evaluate whether or not it would be beneficial to continue automating all or any of the software using the tool the company purchased.

First, the DeRisk IT testers gained familiarity with the test environment and the existing test cases. It was determined that the automation tool would be beneficial to the client for the web-based application. However, because there was no manual regression testing being done for the entire software, neither the environment nor the team were ready to put it to use for any regression testing of the existing software.

The DeRisk IT Inc. team suggested assisting with the creation of a manual testing suite first, then move forward with automating the entire software. Due to the lack of documentation for the software, as well as the time it would take for DeRisk IT testers to gain the experience and knowledge necessary to create the testing suite, it was decided that the client’s team would move forward without the help of the DeRisk IT testers for the time being.



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